

Professional Services for HIEs



The increasing adoption of technology is enabling dramatic and rapid improvements in healthcare. However, evaluating, choosing, and implementing the right technology for your HIE may be putting a huge burden on your technical and operations staff.

To effectively manage short-term resources while ensuring long-term sustainability, you can turn to the highly-experienced Iatric Systems Professional Services team. Our team can help you plan, research, evaluate, and implement the right healthcare solutions as they are needed. Our Professional Services team has worked with a number of state-level and regional-level HIEs, including **SHIEC** member organizations from across the country. See below for a description of our services, capabilities and experience.

Who is Iatric Systems Professional Services?

Since 1990, Iatric Systems has been helping healthcare organizations implement technology to improve patient care and the delivery of that care. In the field of healthcare technology services, our knowledge, skill, experience, and reputation are unmatched.

You can confidently turn to our Professional Services team to step in to help your HIE or HIO with any or all aspects of its technology projects — from initial strategy and planning, through implementation, ongoing operational / workflow improvements, and beyond.

Our core service offerings include:

- **HIE/HIO Implementation** — Deploy an effective local, regional, or state-wide Health Information Exchange (HIE) or Health Information Organization (HIO) by working with a proven team.
- **Staff Augmentation** — Better manage the workload of your teams by letting Iatric Systems Professional Services handle full technology implementations, platform migrations, or fill difficult roles to support your team as needed.
- **Migration** — Utilize the Iatric Systems Professional Services team to significantly reduce the time and effort necessary to migrate data from one system to another.
- **Project and Program Management** — Manage all large and small projects and program needs successfully, by utilizing Iatric Systems Professional Services to effectively drive projects to completion.
- **Consulting** — Build a winning sustainable strategy by relying on our team's deep experience working for a broad range of healthcare providers and HIEs. Let us help you make the right decisions on everything from large-scale, global implementations to small technology or organizational process implementations.



Key Advantages of Iatric Systems Professional Services:

- **HIE Platforms** — our team has extensive experience with a number of HIE platform vendors and systems, including:
 - Health Catalyst (formerly Medicity)
 - Infor
 - InterSystems
 - NextGen Healthcare (formerly Mirth)
 - Orion Health
- **Interface Engines** — our team has extensive experience with a wide range of interface engines, including:
 - Allscripts eLink
 - Cerner OPENLink™
 - Corepoint
 - Infor Cloverleaf
 - Interware Iguana
 - InterSystems Ensemble®
 - NextGen® Connect (formerly Mirth Connect)
 - Qvera QIE
 - Rhapsody
- **EHR Systems** — our team has integration experience with the many of the leading EHR vendors and systems, including:
 - Allscripts
 - athenahealth
 - Cerner
 - CPSI
 - eClinicalWorks
 - Epic
 - MEDITECH
 - NextGen Healthcare
- **HIE and Experience** — our team has worked with a variety of HIEs, HIOs, and related organizations, including:
 - CRISP
 - HealthlinkNY (now HealtheConnections)
 - Idaho Health Data Exchange
 - Missouri Health Connection

To learn more about **Iatric Systems Professional Services** or other Iatric Systems products or services, please contact us using the information below.