

iAlert™



Delivering great healthcare requires that your clinical staff has virtually instant access to clinical patient data, no matter where it resides. Any interruption in that access endangers your patients.

iAlert™ lets you monitor the health of your MEDITECH interfaces, including NMI and 6.x interfaces, as well as your iatricSystems™ interfaces and applications — 24/7.

With iAlert's proactive interface monitoring, you can be notified via dashboard, text, email, or pager if there are any potential issues that could compromise access to critical healthcare data.

Proactively Monitor MEDITECH NMI, 6.x interfaces, and iatricSystems Applications

iAlert enhances your hospital IT staff's ability to proactively monitor your MEDITECH interfaces including NMI and 6.x interfaces, and iatricSystems interfaces and applications.

iAlert delivers these capabilities and more:

- **iAlert "heartbeat" recognition.** When heartbeats are delayed or stop completely, iAlert triggers warning messages.
- **Failed process alerts.** iAlert monitors critical server processes and alerts if they are no longer running.
- **Queue threshold alerts.** iAlert will monitor various queues/folders. When queues/file counts exceed thresholds automatic alerts can be triggered.
- **Pinpoints the specific portion of the interface.** Alerts tell you when your inbound server, message generator, or outbound server is not running smoothly.
- **Monitors server processes and folders.** Server processes and folders are common tools for interface delivery, but the monitoring capabilities do not have to be limited to interfaces.
- **Sends messages via text, email, or pager.** You receive the information before damage is done.
- **Monitoring dashboard provides a comprehensive view of interface alerts.**

iAlert is currently used to monitor more than 19,000 information systems at 650 hospital sites and produces approximately 2.4 million submissions every day. Keeping interfaces and applications running smoothly is the key to providing great patient care.

Key Advantages Include:

- Monitors interfaces and applications 24/7 using two specific types of messages: heartbeats and alerts.
- Issues three levels of alerts: informational, warning, and critical.
- Early alerting allows IT to identify problems before end users are aware.
- Saves time and money by catching interface problems early.
- Increases provider and patient satisfaction by eliminating interface downtime.

For more information on **iAlert**, or any other iatricSystems products or services, contact us using the information below.