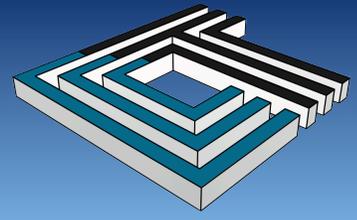


# Privacy Program Optimization



CYNERGISTEK

## Make the Most of Your Privacy Monitoring Program

CynergisTek and Iatric Systems have teamed up to offer Privacy Optimization and Managed Services. Through this program, CynergisTek will collaborate with your organization to support the operation of Iatric Systems Security Audit Manager™ (SAM) and help develop and optimize procedures, rules and alerts, as well as provide audit planning, automated, proactive monitoring and support. In addition to assisting you in meeting compliance responsibilities, this service removes some of the technical, resource and administrative burdens that healthcare organizations face while trying to protect patient privacy.

Privacy Optimization and Managed Services consist of a three-tiered service level approach that build upon each other to create a holistic and thorough solution that is designed with flexibility to meet the needs of healthcare organizations of all sizes. The first tier is **Privacy Optimization Module (POM)**, which incorporates the key tasks of evaluating, redefining and optimizing an organization's privacy practices. It focuses on establishing the necessary processes to effectively and efficiently conduct privacy monitoring using SAM. The second tier is **Managed Privacy Monitoring Service (MPMS) Select**, a cost effective service providing ongoing monitoring and reporting using SAM. The third tier is **Managed Privacy Monitoring Service (MPMS) Elite**, a dedicated partner relationship providing a robust and intense ongoing management and support of your privacy monitoring function.

Together, **POM**, **MPMS Select** and **MPMS Elite** establish a premier patient privacy monitoring program that will help alleviate the burden of monitoring and reporting so that your internal staff can focus on other priorities and responsibilities.

### Key Advantages

Extend the depth and breadth of your privacy program's monitoring and reporting capabilities

Gain confidence that your organization is mitigating risk, protecting patient privacy, and complying with HIPAA and Meaningful Use regulations

Obtain the most value of SAM by utilizing it to its fullest capabilities

Automate your monitoring program in a proactive and optimized manner

Facilitate the entire lifecycle of privacy breach - incident management and documentation

Receive access to Iatric Systems Help Desk and CynergisTek client support systems (dependent upon service level) for additional support when needed

# Privacy Optimization & Managed Services

CynergisTek offers a three-tiered approach to make our solution scalable to any organization's size and budget. The first tier is **POM**, second tier is **MPMS Select** and the third tier is **MPMS Elite**. Discover which level of service best suits your organization.

Program Features	POM	MPMS Select	MPMS Elite
Document Review	✓	✓	✓
Current & Future State Analysis	✓	✓	✓
Delivery of Optimization Plan for End User Training	✓	✓	✓
Evaluation & Ongoing Analysis	✓	✓	✓
Ongoing SAM Optimization & Maintenance		✓	✓
Ongoing SAM Analysis & Escalation		✓	✓
Behavioral Analysis & Reporting		✓	✓
Incident Documentation & Closure		✓	✓
Trending Analysis for Overall Program Optimization		✓	✓
8x5 Management & Monitoring Service		✓	✓
Inquiries & Investigation			✓
Advanced Analysis & Reporting			✓
Advisory Services			✓

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