

SUCCESS STORY

Memorial Healthcare Gets Instant Visibility into Meaningful Use Status with Iatric Systems Meaningful Use Manager™



OBJECTIVE: Memorial Healthcare is a 150-bed full-service hospital in Owosso, Michigan. Two cornerstones of the hospital's strategic plan are the pursuit of excellence and financial stewardship. Hospital management recognizes that complying with Meaningful Use requirements will help Memorial Healthcare achieve both of these important goals.

SITUATION: Memorial Healthcare IT staff had to customize, run and sift through MEDITECH NPR reports whenever medical staff and hospital management wanted to track Meaningful Use status. This not only consumed a great deal of IT administrator time; it also meant that results were rarely available for the people who could benefit from the information.

SOLUTION: Memorial Healthcare implemented Iatric Systems Meaningful Use Manager™ to extract Meaningful Use data from its MEDITECH Healthcare Information System (HIS), calculate numerators, denominators and percentages and present the results on a simple dashboard. With a few clicks, this ONC-ATCB certified solution shows which measures are being met, where the hospital is lagging behind and which caregivers need to improve their compliance efforts.

RESULTS: Hospital executives and medical staff can now get real-time Meaningful Use status at a glance, while IT administrators have much more time for other pressing projects. Guided by Meaningful Use Manager, Memorial Healthcare is making steady progress toward attestation and the incentive payments and quality improvements that come with Meaningful Use compliance.

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– Frank Fear
VP of Information Services
Memorial Healthcare

While many hospitals still face uncertainty and confusion around Meaningful Use, Memorial Healthcare in Owosso, Michigan is moving efficiently toward attestation using Iatric Systems Meaningful Use Manager. This unique tool brings clarity to Meaningful Use status with a simple dashboard that shows which measures are being met, where the hospital is lagging behind and specific areas where attention is needed.

The Educational Tool that Drives Compliance

"I use Meaningful Use Manager constantly to show physicians and hospital leadership how we're doing and where we stand," explains Frank Fear, Memorial Healthcare VP of Information Services. "For example, when doctors ask what we have to do to meet CPOE requirements, I can pull up the dashboard and say 'ok guys, we're at X percent of CPOE.' By showing our status in a very concrete way, Meaningful Use Manager lets us focus on which doctors still have work to do to meet the CPOE requirement."

Frank uses Meaningful Use Manager to educate and motivate caregivers throughout the hospital. Using the dashboard, he displays each measure and the required metrics, then clicks to show the regulation behind it. ("They see it's not Frank the VP of Information Services making them do this, it's the law!") As he observes, Meaningful Use Manager helps physicians quickly see what Meaningful Use is all about—and what they need to do to achieve it. "Doctors don't want to sift through hundreds of pages of guidelines; they want a one-page highlight of what's important for them. That's what the dashboard provides."

One of the biggest challenges in a hospital's journey toward Meaningful Use is extracting the quality data required for Core Measure 9. In response, Memorial Healthcare deployed Meaningful Use Manager's Clinical Quality Measures component, which automates the 15 required quality reports. "If you can measure, you can hold people accountable—this tool will allow us to do that," Frank adds.

Saving Time Daily

Meaningful Use Manager replaced a manual and time intensive process that took hours to customize MEDITECH NPR reports and copy data into an Excel spreadsheet each time they wanted to see the latest Meaningful Use status. Now Frank saves significant time while providing hospital colleagues with real-time Meaningful Use status at a glance—with no customization required.

Frank notes that Iatric Systems has been a valuable resource to help Memorial Healthcare understand complex Meaningful Use requirements. "Iatric Systems has been our advisor and consultant on how to interpret Meaningful Use criteria—they've really helped guide this whole monster."

Memorial Healthcare continues to make significant progress toward attestation in 2012, with the help of Meaningful Use Manager and a partner like Iatric Systems. "Meaningful Use Manager guides our progress toward Meaningful Use," Frank adds. "I've given out rave reviews to other hospitals, letting them know that this is the way to go."

To learn more about Meaningful Use Manager and how it can help your organization meet Meaningful Use objectives, please contact us using the information below.

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