

## Physician Office Integration Implementation Services



Supporting an effective implementation of Iatric Systems Physician Office Integration is part of the strong commitment we make to you as a valued customer.

To ensure implementation success, you receive our Standard Interface Implementation Services as part of your Physician Office Integration purchase. If your hospital does not have the personnel available to manage the internal tasks of your implementation, or if their time is better directed to other activities, Iatric Systems can expand our assistance and dedicate additional team members to fill this critical need.

Physicians are your most valued resource. The exchange of patient data improves their workflow, makes it easier to do business with your hospital, and can generate referrals to your facility. Efficient implementation reduces downtime, increases physician satisfaction, and improves care. As part of your Physician Office Integration purchase, you receive an implementation process that is a collaborative effort between Iatric Systems and your hospital.

### **Connect to physician EMRs quickly and efficiently.**

The implementation requires time and effort from your staff in order to send and receive data successfully from your system to multiple physician practices, which may include a different EMR vendor used at each physician office.

- Most hospitals underestimate the resources required for a successful implementation
- Our customers report that these implementations can take up to 80 hours for a Project Manager and up to 100 hours for a Systems Analyst
- If your staff is already over-committed, this added implementation would increase their burden
- Physicians are your most valued resource, so failure can be costly to your hospital

Iatric Systems has the integration solutions you need to make physician practice connections and extensive experience working with more than 80 EMR vendors to achieve quality implementations.

### **Start with Iatric Systems Standard Implementation Services.**

Our standard implementation services include a dedicated Iatric Systems resource — an Implementation Coordinator — to manage the following tasks:

1. Provide a project scope review of customer needs regarding Meaningful Use, including interface capabilities and mappings required for interfaces.
2. Coordinate communication between the Iatric Systems technical team and your internal Project Manager.
3. Ensure the Iatric Systems team completes its tasks in accordance with the approved timelines.
4. Review issues that may arise and coordinate with the assigned programming resources to establish a timeline for resolution.
5. Conduct a review and training on the use of Iatric Systems interface management tools.

Hospital team members work closely with the Iatric Systems Coordinator to implement each interface. If your hospital does not have the available resources, we can provide all or part of what you need.

### **Project Manager**

Project Management duties include:

1. Verifying available internal resources and those of all vendors.
2. Assigning tasks for each party's portion of the project.
3. Creating a project timeline.
4. Holding weekly status meetings to review the overall progress of the project, including any issues that may result in delays, and any risks to the timeline.

### **Systems Analyst:**

The Systems Analyst duties include:

1. Entering test patients, running through the test plan(s).
2. Entering the orders/tests and results, following workflow processes of the organization.
3. Validating the messages utilizing the appropriate validator(s) and validating data transfers.
4. Supporting the go-live process.

### **Rely on Iatric Systems for the implementation resources you need.**

If you do not have staff available to manage the internal portion of your Physician Office Integration implementation, Iatric Systems can provide team members to augment your staff and help ensure a successful implementation.

With Iatric Systems implementation services, your staff is freed up to concentrate on other important IT projects. Our team consists of Project Managers and Systems Analysts with decades of health IT experience. Their depth of experience at helping other hospitals with these implementations helps save time and ensures your hospital achieves an efficient and smooth implementation.

Call today to learn how **Iatric Systems Implementation Services** can deliver cost savings and peace of mind.