# Patient Privacy Monitoring Service



#### What to Expect

- Extend the depth and breadth of your privacy program's monitoring and reporting capabilities
- Demonstrate that your organization conducts audits to identify possible unauthorized use or disclosure of ePHI to meet standards set by the HIPAA Privacy & Security Rules
- Obtain the most value from your patient privacy monitoring tool by utilizing it to its fullest capabilities
- Add resources to your team to run the tool, conduct initial analysis, and expand your proactive audit program

### Make the Most of Your Privacy Monitoring Program

CynergisTek helps organizations improve their patient privacy monitoring program by offering a Patient Privacy Monitoring Service. It consists of a two-tiered service level approach that builds upon each other to create a holistic and thorough solution designed with flexibility to meet the needs of healthcare organizations of all sizes. The service includes an initial program overview and associated optimization plan to ensure successful implementation and meaningful adoption of the technology customized to the organization's unique environment.



CynergisTek collaborates with your organization to support functionality of your patient privacy monitoring tool.



Choose from two service options. Each level builds upon another to create a thorough solution for healthcare organizations of all sizes.



During implementation, experience a phased deployment process for your patient privacy solution.



We will help develop written procedures and assist with optimization of audit planning, monitoring, and ongoing support.



CynergisTek's team of dedicated analysts will conduct comprehensive audits of your tool's reports, document all reports, and escalate findings to your team.



Clients receive ongoing program support and documented updates and reports designed for your reporting to leadership.



"CynergisTek has had a significant impact on our overall sense of security and well-being. Before we engaged with them, we were not doing a lot of proactive HIPAA auditing. Most of our privacy auditing was complaint based and retrospective. Now we are actively going out and looking for potential HIPAA issues, and we educate people on the things we find."

- CIO, KLAS Security Advisory Report, Oct. 2016

#### **Service Level Tiers**

	PPMS Select	PPMS Elite
Audit Program Document Review	✓	✓
Current & Future State Analysis	✓	✓
Optimization Plan & End User Training	✓	✓
Validation and Testing of Audit Tool	✓	✓
Proactive Audit Report Analysis	✓	✓
Incident Documentation and Escalation of Findings	✓	✓
Audit Tool Optimization	✓	✓
Standard Program Reports	✓	✓
Reactive Audit Report Analysis		✓
Advanced Analysis		✓
Advanced Program Reports		✓
Advisory Services		✓



Learn more about this service at: cynergistek.com/patient-privacy-monitoring/

## The CynergisTek Advantage

CynergisTek won the 2017 Best in KLAS award for Cyber Security Advisory Services.





CynergisTek was recognized in the 2016 KLAS Security Advisory Services report for having the highest overall client security preparedness in healthcare.